



GOGO AVANCE

Your all-in-one aviation-grade system, delivering superior inflight connectivity and entertainment now and in the future.

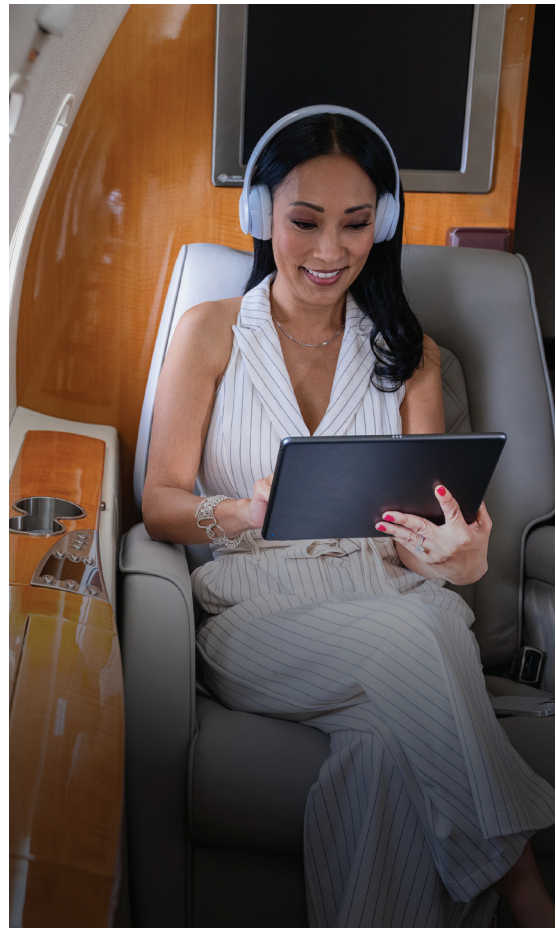


gogoair.com/avance
connect@gogoair.com
+1 303.301.3271

Connecting you from the skies above to your world below.

Gogo AVANCE redefines the inflight experience as a fully integrated aviation-grade software-based system, available in multiple hardware configurations. A one-of-a-kind in business aviation, see what AVANCE can do for you:

- › Deliver superior inflight connectivity
- › Multi-bearer network capabilities enable redundancy and bandwidth management all through one LRU
- › Over-the-air system updates for fixes, configurations and software reducing downtime and maintenance costs, ensuring your hardware remains technologically advanced and up-to-date
- › Inflight entertainment gives you access to a 3D moving map, on-demand entertainment and more without taking up bandwidth
- › Built-in world-class cybersecurity allowing you to confidently connect in the air



Introducing the AVANCE family.

ATG

AVANCE L3



Handle the essentials like emails, text messages, and phone calls, while enjoying light internet usage on the Gogo Biz licensed ATG network.

AVANCE L5



Get full internet access, multi-user connectivity, and reliable video calling on the Gogo Biz 4G licensed ATG network.

AVANCE LX5



Take advantage of high-speed streaming capabilities with speeds up to 80 Mbps, real-time connections, increased bandwidth, and more with our revolutionary Gogo 5G ATG experience.

Global

AVANCE SCS



High speed, low latency worldwide coverage with highly consistent speeds of 43-60 Mbps for the HDX antenna and 145-195 Mbps for the FDX antenna, giving you at-home or in-office like internet.

Get global high-speed Wi-Fi through Gogo Galileo via the addition of an ESA antenna. This Low-Earth-Orbit (LEO) satellite service ensures high-speed, low-latency connectivity worldwide.

SATELLITE + ATG all in one LRU



*AVANCE L3, L5 and LX5 systems
give access to both Gogo LEO
satellite and ATG networks*



*AVANCE ATG unlimited
plans include global data*



- Reap the benefits of dual-network capabilities by connecting to our satellite and ATG networks via a single onboard system for redundancy
- No more bandwidth sharing between passengers and crew; assign networks and bandwidth to designated groups
- Seamlessly switch between networks when traveling outside of air-to-ground coverage

Superior customer experience

- › Utilizing the latest satellite and antenna technology
- › Uniquely backed by cybersecurity, reliability and customer support guarantees
- › Licensed network exclusively managed by Gogo for Gogo customers, guaranteeing network performance and data security
- › Gogo 5G is the first and only 100% end-to-end true 5G network that meets 3GPP's mobile broadband standards
- › Seamlessly switch between the Gogo Galileo and ATG networks
- › **96%** of customer support cases solved with the first phone call
- › **98%** of technical support cases resolved remotely

More than Connectivity: world-class global customer support

24/7/365 personal customer support

- › Gogo supports over 24,000 business aircraft worldwide
- › Gogo supports over 25,000 connected devices a day
- › Leveraging the most advanced monitoring and visibility tools, infrastructure and team
- › *email:* customerservice@gogoair.com
- › *phone:* +1 303 301 3278

Technical support

- › Real people, real support, where and when you need it
- › Onsite support with Field Service Engineers
- › *email:* batechsupport@gogoair.com
- › *phone:* +1 303 301 3278

Remote support

- › Proactive monitoring and self-reporting - our systems alert us if there is a problem
- › Over-the-air system updates for fixes, configuration changes and software

“Connectivity from the sky is not just about technology. You also need reliability, coverage, service and responsiveness from your provider. It's not just a question of functionality, but also dependability, support, and relationships.

*Todd Duncan, Chairman,
Duncan Aviation*

Contact

Chris Chavez

Avionics Sales Manager
P 208.338.1876

christopher.chavez@westair.com